



# APPENDIX A - SINGLE INTEGRATED PLAN PRIORITIES

## Mid Year Performance Report

### Priority 1: Lead by Example as Employers and Community Leaders

April to September 2014

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Protect and promote the well-being of our employees, volunteers and community. 2. Support lifelong learning and employability of our employees and volunteers. 3. Improve the education, training and employment prospects for young people up to 25 years of age.		

<b>What we did:</b>	<p>So far, in 2014 / 2015, most delivery is in the around the third sub priority:- Improve the education, training and employment prospects for young people up to 25 years of age as follows:</p> <ul style="list-style-type: none"> <li>• Work with the public, private and voluntary sectors to increase the number of apprenticeships, traineeships and work experience opportunities.</li> <li>• Communicate the range of apprenticeship and training programmes available.</li> <li>• Identify the skills gaps for an increased number of apprenticeship and alternative programmes and investment in training.</li> <li>• Continue to develop and increase the number and range of Communities First Job Club programmes.</li> <li>• Support the development of the Young Entrepreneur Programme with the Flintshire Business Entrepreneurship Network.</li> <li>• Implement skills development programmes in partnership with local employers.</li> </ul> <p>One of the major challenges faced by the partnership was to quantify the impact of interventions.</p>
<b>What went well:</b>	<ul style="list-style-type: none"> <li>• Interim provision mapping and database design.</li> <li>• The formal review of the Employment Skills and Jobs Board is now complete and the findings presented to the Board. The aim of this review is to improve the relevance, significance and the performance of the Board in order to improve opportunities for the residents of Flintshire.</li> </ul> <p>The main findings are two-fold with a split of the Board between strategic and operational to ensure that topics are addressed with the appropriate level of attention from the best qualified organisational representatives. Previous combining strategic and operational issues blurred discussions.</p>

	<p>Once the split occurs, a Strategic Board should be in place. This would be complemented by a number of operational groups to address delivery issues.</p> <p>This review will enable relevant and results-driven work for the Board.</p> <ul style="list-style-type: none"> <li>• National Youth Engagement and Progression Framework has been endorsed by Welsh government and we have a system of regular liaison meetings with them and are building up an excellent working relationship with the representative.</li> <li>• Self-Employment continues to illustrate improvement for young people, particularly with the success for Dragons' Den. At a Dragons' Den Event in May we had more than 11 businesses that successfully received support from the Dragons' and they held an inspiring celebration event in June for achievement to date.</li> <li>• A WASPI is agreed by partners and is awaiting sign off.</li> </ul>
<p><b>What did not go so well:</b></p>	<p>The WASPI took a long time to be quality assured and by the end of the quarter was not "signed off".</p> <p>The length of time that the CAP is taking is preventing our promotion of awareness of programmes.</p> <p>The Employers' Promise took slightly longer to get "off the ground" than we had anticipated.</p>

**Our evidence for this is:**

**(i) Achievement milestones**

- Partnership review undertaken
- Youth Engagement and Progression Framework
- WASPI in Place
- Employers' Promise signed and action plan agreed

**(ii) Achievement measures**

- The landmark milestone is a reduction in unemployment for those under the age of 25 and the target for next summer has already been surpassed. There is still lots of work to do to ensure that it does not creep back up again.

Achievement Measures	Baseline Data (Summer 2013)	2014/15 Target (Summer 2015)	Q1 Outturn September 2014
Reducing the percentage of 18 – 24 year olds claiming Jobseekers Allowance	5.7%	4.9%	3.6









<b>Achievement Measures</b>	<b>Baseline Data (Summer 2013)</b>	<b>2014/15 Target (Summer 2015)</b>	<b>Q1 Outturn September 2014</b>
Reducing the number of 18 – 24 year olds claiming Jobseekers Allowance for at least 6 months	1%	0.9%	0.6
Reducing the number of 18 – 24 year olds claiming Jobseekers Allowance for at least 12 months	0.8%	0.7%	0.6

**(iii) What we will do by 31<sup>st</sup> March 2015**

- Implementation of the reviewed Board structure
- WASPI signed up to by all partners once this happens we become a “green” partnership with Wales government
- Implementation of the Youth Engagement and Progression Framework
- Monitoring of the Employers’ Promise framework

## Mid Year Performance Report Priority 2: People Are Safe

**April to September 2014**

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Domestic Abuse and Sexual Violence <ul style="list-style-type: none"> <li>▪ People are more confident, and aware, to report domestic abuse and sexual violence offences</li> <li>▪ Young people are aware of the nature and implications of sexual violence, and where to access support</li> <li>▪ Deal effectively first time with high risk cases of domestic abuse through successful MARAC intervention</li> </ul>		
2. Acquisitive Crime <ul style="list-style-type: none"> <li>▪ Identify locally emerging trends in relation to acquisitive crime and develop targeted and appropriate responses to those trends</li> <li>▪ Jointly address those who cause the greatest harm in our communities</li> </ul>		
3. Anti-Social Behaviour <ul style="list-style-type: none"> <li>▪ Support high risk and repeat victims of anti-social behaviour</li> <li>▪ Providing appropriate interventions to locally identified anti-social behaviour problems in our communities</li> </ul>		
4. Substance Misuse <ul style="list-style-type: none"> <li>▪ Improving availability and quality of education, prevention and treatment services and related support, with the emphasis on the relationship between alcohol, drugs and crime.</li> </ul>		

<b>What we did:</b>	<p><u>Sub priority 1:</u> Domestic Abuse and Sexual Violence</p> <ul style="list-style-type: none"> <li>▪ Developed action plan for the promotion of the ‘White Ribbon’ campaign.</li> <li>▪ Convened monthly MARAC meetings.</li> <li>▪ On-going delivery of the ‘Cat’s Paw’ productions in schools.</li> <li>▪ Regional working in respect of the 10,000 Safer Lives initiative.</li> <li>▪ Commenced the proceedings to conduct a domestic homicide review.</li> </ul> <p><u>Sub priority 2 &amp; 3:</u> Acquisitive Crime &amp; Anti-Social Behaviour</p> <ul style="list-style-type: none"> <li>▪ Multi-agency ASB Tasking meetings.</li> <li>▪ Multi-agency Crime Tasking meetings.</li> <li>▪ Implemented the requirements of the new anti-social behaviour legislation (Anti Social Behaviour, Crime and Policing Act 2014).</li> <li>▪ Promoted ‘Hate Crime Awareness Week’.</li> </ul>
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	<p><u>Sub priority 4</u> : Substance Misuse</p> <ul style="list-style-type: none"> <li>▪ The Area Planning Board Team are working across North Wales to review the effectiveness of alcohol services, mapping work is being carried out within Flintshire for all alcohol services and what is currently provided by primary services through to residential services so that demand reduction can be addressed.</li> <li>▪ A capital bid has been accepted by Welsh Government to extend the lease for the Children and Young People Service building in Buckley for a period of 6 years, which will ensure that services for young people are maintained at the current high standard.</li> </ul>
<p><b>What went well:</b></p>	<p><u>Sub priority 1</u>: Domestic Abuse and Sexual Violence</p> <p>1. The average repeat victimisation for the Flintshire MARAC stands at 20.8%, which exceeds the nationally set target of 28%.</p> <p>2. Young people accessing the ‘Cat’s Paw’ theatre productions in educational setting. Number of schools engaged between 02/04/14 &amp; 30/09/14: 4 schools and 1 Pupil Referral Unit.</p> <p>The performances have been delivered to year 9 pupils, at the following schools:</p> <ul style="list-style-type: none"> <li>▪ Flint High School - 95</li> <li>▪ Holywell High School - 26</li> <li>▪ Connahs Quay High School - 141</li> <li>▪ Hawarden High School -190</li> <li>▪ Pupil Referral Unit – awaiting the figures</li> </ul> <p>3. Flintshire County Council became the first local authority in North Wales to receive ‘White Ribbon’ accreditation for the work undertaken to tackle domestic abuse</p> <p><u>Sub priority 2 &amp; 3</u>: Acquisitive Crime &amp; Anti-Social Behaviour</p> <p>1. Adopted multi-agency approach to tackling the rise in distraction burglaries.</p> <p>2. Adopted multi-agency approach in terms of targeting the needs of specific minority groups within our communities.</p> <p>3. Neighbourhood Wardens have visited the majority of sheltered schemes to provide advice and low level security equipment in respect of doorstep crime.</p> <p>4. Multi-agency working group formed to consider the implications of the new Anti-Social Behaviour legislation, a report outlining Flintshire County Council’s approach will be considered by Overview and Scrutiny during quarter 3.</p>

	<p>5. Established 'Community Trigger' procedures.</p> <p><u>Sub priority 4</u> : Substance Misuse</p> <p>1. Agreement of the priority areas which will form the foundation for the North Wales Commissioning Strategy. They are:</p> <ul style="list-style-type: none"> <li>▪ Improve how we work together</li> <li>▪ Improve equity of service</li> <li>▪ Promote a sustainable recovery journey</li> <li>▪ Adopt an approach that considers the whole family</li> <li>▪ Provide for the needs of children and young people</li> <li>▪ Reduce the impact of substance misuse on communities</li> </ul> <p>2. There has been a significant improvement in waiting times for substance misuse services during this reporting period.</p> <p>Rates of service users completing their treatment has reduced. This should not be regarded necessarily as a negative output given that some service users may require more support than others to undertake their treatment.</p> <p>In the case of negative closures, they relate mostly to DNA (did not attend) appointments. The Community Drug and Alcohol Team are currently investigating ways to reduce and address the issue by making initial telephone contact in order to discuss processes and any issues or concerns those clients may have, prior to an initial appointment being arranged.</p>
<p><b>What did not go so well:</b></p>	<p>No problems identified at present</p>

**Our evidence for this is:**

- North Wales Strategic Assessment 2013.

**(i) Achievement milestones**

- Delivery of the work programme for the North Wales Safer Communities Board by February 2015.
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015.
- Agreed timescales for conducting the Domestic Homicide Review.

**(ii) Achievement measures**

- Number of domestic violence incidents reported to North Wales Police
- Number of sexual offences reported to North Wales Police
- Well informed young people in relation to sexual violence (monitored via post intervention surveys)
- Number of cases referred more than once to MARAC
- Number of reported offences of acquisitive crime







- Number of offences committed by repeat offenders in relation to acquisitive crimes
- Number of repeat high risk victims of anti social behaviour
- Number of reported anti-social behaviour incidents
- Meeting the Welsh Government's Key Performance Indicator on substance misuse services

**(iii) What we will do in 2014/15 onwards**

- An additional 3 secondary schools are scheduled to receive performances from the 'Cat's Paw' Theatre Company during quarter 3. This will mean that our target for 14/15 will be exceeded.
- Delivery of the work programme for the North Wales Safer Communities Board. The work programme is now in place to support and monitor the delivery of the North Wales Community Safety Plan.
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy.

**Mid Year Performance Report**  
**Priority 3: People Enjoy Good Health, Wellbeing and Independence**

**April to September 2014**

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Ensure co-ordinated and integrated approaches to the planning, commissioning and delivery of services.		
2. Promote independent living and well-being.		
3. Respond to welfare reform and manage its impacts.		

<b>What we did:</b>	<p><u>Sub priorities 1 and 2</u>  Statement of Intent action plan developed and is being implemented. Key developments include development of an Integrated Assessment Framework which is currently being introduced through a phased approach.</p> <p>Intermediate Care Funded programme of work was further developed and is now being implemented.</p> <p>Flintshire's Single Point of Access continues to be developed, led by a multi agency leadership group.</p> <p>Flying Start areas extended as planned. The Flying Start Centre at Bryn Deva Site will be opened officially on 6th November. The childcare provider is awaiting registration confirmation from CSSIW.</p> <p>Development and implementation of a Flintshire Action Plan for Falls Prevention based on the North Wales Project recommendations.</p> <p>Continued to support the implementation of the Carers Strategy Action Plan and added the Chair of the group as a member of the HWIB to improve the links and opportunities for communication of key issues.</p> <p><u>Sub priority 3</u>  Advice Management Board extended remit and renamed the Tackling Poverty Partnership</p> <p>Launch of a Single Gateway to improve access to services</p> <p>Universal Credit successfully introduced in Shotton as part of pilot. Local Support Services Framework developed as part of the above (it is likely that there will be some WG changes to what this covers / is required).</p> <p>Development of the Money and Advice Strategy</p>
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<p><b>What went well:</b></p>	<p><u>Sub priorities 1 and 2</u> Utilisation of the Intermediate Care Beds</p> <p>Patient and carer feedback in response to the Enhanced Care Service continues to be positive within North Flintshire.</p> <p>The expansion of Flying Start from 1<sup>st</sup> April</p> <p>The engagement and networking opportunities afforded through Locality Working.</p> <p><u>Sub priority 3</u> Universal Credit successfully introduced in Shotton as part of pilot</p> <p>Pilot of the Single Gateway demonstrating early success</p> <p>Flintshire is well placed to agree to a Local Support Services Framework <sup>1</sup> as and when required.</p> <p>Successful partnership working with CAB to provide personal budgeting support.</p>
<p><b>What did not go so well</b></p>	<p><u>Sub priorities 1 and 2</u> Establishment of co-located teams is now progressing with some ongoing challenges being tackled.</p> <p>Roll out of Enhanced Care has been affected by a need to review and reconsider the model as a result of lessons learned.</p> <p>Implementation of parts of the Intermediate Care funded activity has been affected by some delays in recruitment.</p> <p>Introduction of the Integrated Assessment Framework has been challenged by the complexity of implementation within all parts of the Health system and by the capacity that is available to lead in this “transformational change”.</p> <p><u>Sub priority 3</u> Introduction of sufficient levels of suitable accommodation to remove the need to homeless households, especially those containing children, to be temporary housed, albeit in an emergency, within Bed and Breakfast accommodation.</p>

**Our evidence for this is:**

**(i) Achievement milestones**

Sub priorities 1 and 2

- Structures are now in place to lead and deliver in the planning of integrated services etc.
- Full expansion of Flying Start took place on 1<sup>st</sup> April 2014.

<sup>1</sup> DWP Framework setting out help for claimants who may require extra support to access Universal Credit.

- Development and implementation of the Action Plan to meet the Statement of Intent (Regional and County level).
- Intermediate Care Fund Bid to Welsh Government approved and local actions planned and being delivered.

### Sub priority 3

- Introduction of the Universal Credit pilot in Shotton, in partnership with DWP.
- Delivery of the Advisor Network events.
- Introduction of the Single Gateway.

### **(ii) Achievement measures (April – September 2014)**

#### Sub priorities 1 and 2

- Llys Jasmine is fully occupied and there is a waiting list for apartments when they become available.
- The Enhanced Care Service currently operates at a capacity of 8 patients at any one time.
- Statement of Intent agreed by Welsh Government. Flintshire action plan developed
- WG Published Summary Statistics for the Flying Start Programme for 13/14 (copy attached)



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#### Sub priority 3





- Universal Credit pilot in Shotton introduced and working well with first set of claimants.
- Advisor Network events successful – next one planned for October 30<sup>th</sup>.
- Single Gateway started in May and numbers of individuals supported continues to increase. An evaluation exercise to establish impact and outcomes is being undertaken of the first 6 months of the scheme and will be available in November

Additional note to the LSB.

The HWIB propose to undertake a review in the next quarter of the commitments and priorities within Priority 3 to ensure that they reflect the current position.

**Mid Year Performance Report**  
**Priority 4: Organisational Environmental Practices**

**April to September 2014**

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Ensure that we reduce our carbon footprint		
2. Future proof our business plans to respond to climate change		

<b>What we did:</b>	<p>The post holder that previously supported this work took voluntary redundancy from Flintshire County Council. As a result, work in this area as a partnership priority had lost some momentum. The focus has been on reviewing and renewing approach to taking this priority forward with LSB partners. This includes:</p> <ul style="list-style-type: none"> <li>• Transition of the Carbon Reduction and Adaptation Group (CRAG) into a multi agency Project Board. The CRAG will meet as a Project Board for the first time in January 2015. The aim of the Board is to identify actions where multi agency partners can work jointly to reduce the impact of carbon emissions and climate change across the region.</li> <li>• Project Board is seeking to extend its membership to involve Wrexham and Denbighshire as many partners involved are regional and agree this approach would add value.</li> <li>• Researching opportunities for funding support, for example, through EU Structural Fund.</li> </ul> <p><u>Sub priority 1</u></p> <ul style="list-style-type: none"> <li>• All LSB Partners have reported their carbon emission data.</li> <li>• Continued our “Invest to Save” programme where building fabric and efficiency of heating systems have been upgraded to give the building a longer lease of life and make it more energy efficient.</li> <li>• Further installations of energy efficient and renewable energy technologies such as photo voltaics (PV’s).</li> <li>• Work with schools has continued, for example, building design, renewable technologies, energy efficient building management systems, etc.</li> </ul> <p><u>Sub priority 2</u></p> <ul style="list-style-type: none"> <li>• Start a review of the five step approach set by Welsh Government in ‘Preparing for a Changing Climate’.</li> </ul>
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	<ul style="list-style-type: none"> <li>• Liaise with Welsh Government on requirements being discussed as part of the Well Being of Future Generations Bill.</li> </ul>
<b>What went well:</b>	<p>When the CRAG was recalled to discuss whether the members of the Group would support a revised approach, there was a positive and enthusiastic response from all LSB partners to continue this work.</p> <p><u>Sub priority 1</u></p> <ul style="list-style-type: none"> <li>• Partnership working on a local and regional level, strategically and operationally to update and provide quarterly carbon data. However it has been proposed that reporting of carbon data is now undertaken on an annual basis.</li> <li>• Significant energy reductions and actual carbon usage.</li> <li>• The Carbon Trust schools energy reduction programme identified potential savings of up to £500k annual energy savings applied across all schools resulting from behavioural change and low cost investment.</li> <li>• E learning modules been made available to all schools on staff on energy saving in schools.</li> </ul> <p><u>Sub priority 2</u></p> <ul style="list-style-type: none"> <li>• No progress.</li> </ul>
<b>What did not go so well</b>	<ul style="list-style-type: none"> <li>• Upon reviewing arrangements to support the delivery of this priority, it became apparent that the CRAG did not understand its role / remit and this has limited progress.</li> <li>• Discussions to engage other local authorities have not been straight forward.</li> <li>• The lack of dedicated capacity and expertise remains an issue that is affecting progress.</li> <li>• Non-FCC LSB partners reported that quarterly carbon reporting was difficult. Agreed that this is now completed annually.</li> <li>• Reporting has been predominantly FCC focused.</li> </ul>

**Our evidence for this is:**

**(i) Achievement milestones**

- Completion of partner CO2 data (up to Q4 – 2013/14).
- Structures not in place to lead and deliver on climate change adaptation.

**(ii) Achievement measures (until 31<sup>st</sup> March 2015)**

- Bring target in line with our annual carbon emission targets.

**(iii) What we will do by 31<sup>st</sup> March 2015**

- Establish the Project Board and agree priorities with key work streams. This will include agreeing a renewed approach to addressing climate change adaptation and strategic risk.
- Review the targets in the SIP.
- Continue to make changes through 'Invest to Save' schemes.
- Continue with a programme of carbon emission and energy reduction during maintenance and new build designs.
- Liaise with WLGA and WG Climate Change Team to identify any support available for regional work.
- Identify where support and specialised knowledge lies. This may include discussing opportunities for internship with Glyndwr and Bangor Universities and secondment from LSB partner to support evidence base and projects.
- Identify the implications of the FG Bill on existing approach to climate adaptation, including governance arrangements, which should include a project board to lead on this programme of work.